

Voluntary sector survey 2010 results

How well we did supporting you?

How has the RCC helped local voluntary and community groups?

It has helped keep us informed of policy/funding/training news	100%
It has helped us improve skills / knowledge	87%
It has helped us improve how our organisation is run	69%
It has helped us secure new funding to deliver our work	82%
It has helped us to deliver new/better services to our community	77%
It has helped us to recruit and/or manage volunteers	74%
It has helped us to work more in partnership with other voluntary groups	77%
It has helped us work with local public sector bodies	67%

How satisfied are groups with RCC services?

	Very Satisfied	Satisfied	Neither satisfied or dissatisfied	Dissatisfied or very dissatisfied
What is your overall satisfaction with the IWRCC's services	45%	42%	11%	3%
Quality of information and advice from IWRCC Officers	55%	37%	5%	3%
Communications and information (including website e-news letter and training notices)	57%	32%	11%	0%
Training and events organised by the IWRCC	52%	30%	15%	3%
The work of the volunteer centre	38%	15%	47%	0%
Strategic support role	30%	21%	45%	3%

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Training needs identified

Funding related training clearly the biggest demand.

Huge variety of other things mentioned from Diversity training – which we've just put on, to first aid which we've recently put on in rural areas, to Governance which we've recently put on and many others:

Disability awareness, marshalling events, IT skills, contracting and tendering, media work, PTTLS (tutoring course)

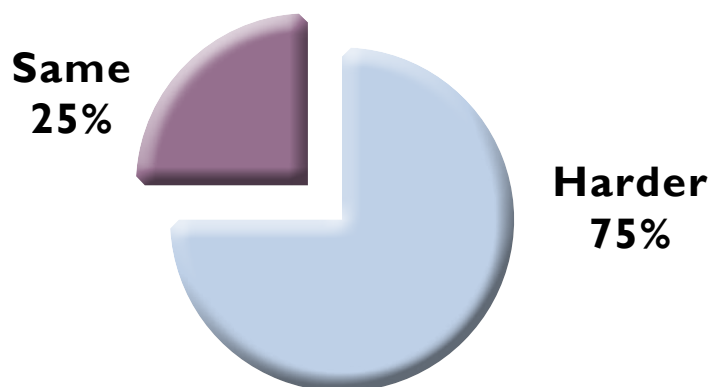
Support Needs identified:

Funding related support was the clear winner in the survey with volunteering support a clear second and networking and news and information standing out.

Other support needs mentioned included: ICT, social enterprise development, marketing, making links with other village halls, sponsorship.

Current working environment:

Compared to recent years are you finding it easier or harder to attract funding/fundraise?

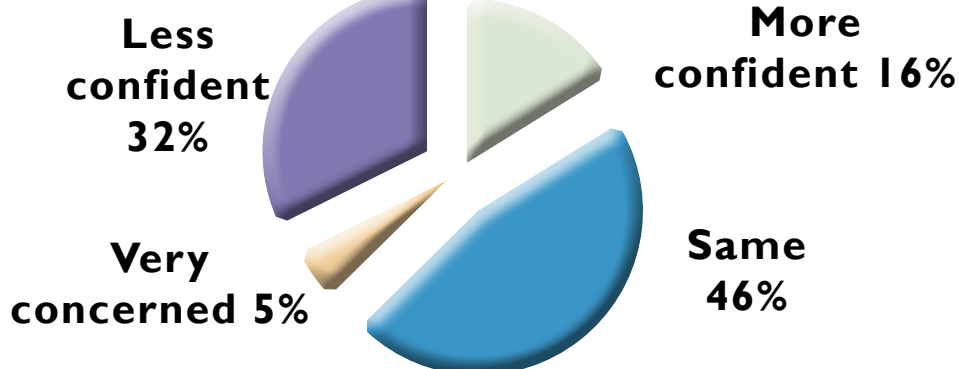


Current working environment:

Compared to recent years are you finding it easier or harder to attract volunteers?



Confidence within voluntary and community groups:



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Satisfaction with experiences of working with local public sector partners:

	Very positive	Positive	No active partnership with public services	Dissatisfied or very dissatisfied
Local Authority	8%	43%	35%	14%
IW NHS	11%	23%	57%	9%
Police	17%	39%	44%	0%

Some Comments

I have played an active representative role on multi agency group, which has been a positive partnership experience, I work in partnership with health and social care colleagues at an operational level, which works well for the benefit of service users.

We have members of all 3 on our committee.

Have good relationships with all statutory bodies

Excellent relationship with local PCSO,

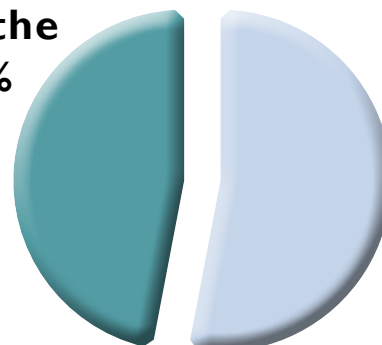
Disappointed that IW Council Parish Team support has been removed almost entirely.

Council do not understand partnership working.

We feel as a community group we are never included in any town or island events and feel totally overlooked. We have been established over 10 years with a healthy volunteer base but never receive any recognition

Demand for service:

Remained the same 47%



Increased 53%

Projects/services starting / ending:

As one might expect there is a clear sense of flux in terms of projects both starting and ending as they either reach a natural conclusion or funding runs out. Thankfully there were more projects starting than finishing which is a positive.

Examples of projects starting:

Armchair exercises for stroke survivors
Eco therapy centre for young vulnerable people
New family counselling service
NVQs in food horticulture
Can you Dig It - training scheme for Adopt-A-Garden
Weekly childrens club for children with special needs
Gym

Examples of projects finishing:

Mentoring for young people diagnosed with mental health needs
Improvements to Yar estuary footpaths
IT project

Organisational options being considered/implemented in response to current working environment:

8 considering changing nature of service
7 looking at funding work through direct sales of services
9 looking at reducing overheads/fixed costs
6 looking at sharing staff/resources/systems
8 looking at joint bids
4 looking at redundancies
3 looking at mergers
1 potentially to close in September

Some Comments

The nature of the VCO as an organisation is always in a state of evolvment as projects/funding come and go

Reviewing outgoings such as energy costs, insurances

Always looking to cut indirect costs in a way that does not impact on service delivery